

POLICY

SUBJECT: CORE RETURN PROCEDURE & CORE RETURN FORM

FPE-2018-27
January, 2024
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THIS FORM MUST BE PROPERLY FILLED OUT AND RETURNED IN THE ORIGINAL BOX WITH THE CORE.

All cores and re-useable crates must be returned to Fleece Performance within 30 days of receipt. Failure to include this form will result in a partial or full forfeiture of your core charge. The customer is responsible for all return shipping charges unless otherwise indicated separately. Ship all parts to the address listed below.

Upon the receipt of a core, Fleece Performance will determine the condition of the core and refund all, part, or none of the core based on the condition as outlined in the CORE ACCEPTANCE POLICY. Any damages or excessive wear may result in a deduction of the core refund. **Please allow 14 to 21 days to receive your core refund. If you did not purchase the product directly from Fleece Performance, the credit will be sent to the company from which you purchased the product. If purchased directly from Fleece Performance, a check will be mailed to the billing address.**

To receive full core credit the core MUST be re-buildable and of the same make and model year that the product was purchased for. You must also fill out the information below. If you have any questions regarding our core charge policy, please call our office at 317-286-3573 or 855-839-5040. You may also email us at cores@fleeceperformance.com.

Fill out the information below to ensure a timely core charge refund. Incomplete information may void your refund.

Name: _____

Phone Number: _____ Email Address: _____

Fleece Performance Sales Order: _____ Purchase Date: _____

Dealer/Distributor/Reseller (if not purchased from Fleece): _____

Reseller Invoice Number: _____

Part Number: _____ New Fleece Product Serial Number (REQUIRED): _____

RETURN ALL CORES WITHIN 30 DAYS OF RECEIPT TO:

Fleece Performance Engineering, Inc.
Core Returns
2400 Commerce Way
Pittsboro, IN 46167



Example of Serial Number Tag
on New Cheetah Turbocharger

SERIAL NUMBER LOCATIONS



Original Box

CORE ACCEPTANCE POLICY

MODEL	FULL CREDIT CRITERIA	PARTIAL CREDIT CRITERIA	NO CREDIT
Cheetah® Turbocharger for 2013-2024 6.7L Cummins <u>FPE P/N's:</u> FPE-351-0712 FPE-351-1317 FPE-351-1920	<ul style="list-style-type: none"> Original Equipment Holset turbocharger from 2007.5-2024 Dodge Cummins accepted (HE351VE, HE300VE, or HE300VG) No visible external damage No fire damage No water damage All components present (Genuine Holset actuator required) 	<ul style="list-style-type: none"> Damaged bearing housing (25% deduction) Damaged turbine housing (25% deduction) Damaged compressor cover or silencer ring removed (25% deduction) Cracked or bent vanes (25% deduction) Missing electronic actuator or non-genuine actuator (25% deduction) 	<ul style="list-style-type: none"> Fire damage Excessive rust or water damage Non-genuine Holset model turbocharger

MODEL	FULL CREDIT CRITERIA	PARTIAL CREDIT CRITERIA	NO CREDIT
Cummins 5.9L & 6.7L cylinder heads <u>FPE P/N's:</u> FPE-61-10005 (HD) FPE-61-10006 FPE-61-10007 (HD) FPE-61-10008	<ul style="list-style-type: none"> Like for Like cylinder head No visible external damage No fire damage No cracks All components present including valves Core delivered in original Fleece crate 	<ul style="list-style-type: none"> Excessive cracking between seats (50% deduction) Missing valve-train components (25% deduction) 5.9L provided as core for 6.7L (30% deduction) Missing original Fleece crate (10% deduction) 	<ul style="list-style-type: none"> Fire damage Any form of broken valve where piston to valve contact occurred Any form of deck damage Cracking between the valve seats and injector bore