

POLICY

SUBJECT: CYLINDER HEAD CORE CHARGE AND ACCEPTANCE POLICY

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January, 2024
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A core charge is a refundable deposit for the value of a re-buildable part. On many Fleece Performance Engineering products, we need to charge a core charge at the time of the sale. Items such as turbochargers, cylinder heads, and injectors commonly require a core charge.

All cores must be returned to Fleece Performance Engineering within 30 days of receipt and have a CORE RETURN FORM properly completed and accompanying the core. **The customer is responsible for all return shipping charges** unless otherwise indicated separately. Ship all parts to the address listed below.

Upon the receipt of a core, Fleece Performance will determine the condition of the core and refund all, part, or none of the core based on the condition. Any damages or excessive wear may result in a deduction of the core refund.

To receive a **full** core credit the core **must be re-buildable** and of the same make and model year of the product that was purchased. You **must also fully complete** the core return sheet included with your product. If you have any questions regarding our core charge policy, please call our office at 855-839-5040 or email us at cores@fleeceperformance.com, or visit [FleecePerformance.com/Resources](https://www.fleeceperformance.com/Resources) for additional copies of all required paperwork.

RETURN ALL CORES WITHIN 30 DAYS OF RECEIPT TO:

Fleece Performance Engineering, Inc.
Core Returns
2400 Commerce Way
Pittsboro, IN 46167

PROCESSING OF CORES REQUIRES 14 TO 21 DAYS TO RECEIVE YOUR CORE REFUND OR CREDIT FROM DATE OF RECEIPT AT FLEECE PERFORMANCE

CORE ACCEPTANCE POLICY

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MODEL	FULL CREDIT CRITERIA	PARTIAL CREDIT CRITERIA	NO CREDIT
Cummins 5.9L & 6.7L cylinder heads <u>FPE P/N's:</u> FPE-61-10005 (HD) FPE-61-10006 FPE-61-10007 (HD) FPE-61-10008	<ul style="list-style-type: none"> • Like for Like • No visible external damage • No fire damage • No cracks • All components present including valves • Core delivered in original Fleece crate 	<ul style="list-style-type: none"> • Excessive cracking between seats (50% deduction) • Missing valve-train components (25% deduction) • 5.9L provided as core for 6.7L (30% deduction) • Missing original Fleece crate (10% deduction) 	<ul style="list-style-type: none"> • Fire damage • Any form of broken valve where piston to valve contact occurred • Any form of deck damage • Cracking between the valve seats and injector bore